

Broadband Facts

Mark Twain Communications Company

Internet Essentials

Fixed Broadband Consumer Disclosure

Monthly Price **\$65.00**

This monthly price is an introductory rate	No
Time the introductory rate applies	N/A
Monthly price after the introductory rate	N/A
Length of contract	2 Months
Link to Terms of Contract	
https://portal.marktwain.net/Services/internet/	

Additional Charges & Terms

Provider Monthly Fees	
Paper Bill (Optional)	\$5.00
One-time Fees at the Time of Purchase	
Service Order Charge	\$10.00
Deposit (if applicable)	\$130.00
Early Termination Fee	Varies
Government Taxes	Varies by Location

Discounts & Bundles

Autopay Discount	\$10.00
Visit the link below for available billing discounts and pricing options for broadband service bundled with other services.	
https://portal.marktwain.net/Services/internet/	

Speeds Provided with Plan

Typical Download Speed	
LTE	50-300 Mbps
5G	50-600 Mbps
Millimeter Wave	500-2500 Mbps
Typical Upload Speed	
LTE	5-24 Mbps
5G	5-75 Mbps
Millimeter Wave	500-2500 Mbps
Typical Latency	
LTE	35 ms
5G	25 ms
Millimeter Wave	15 ms

Data Included with Monthly Price	Unlimited
Charges for Additional Data Usage	N/A

Network Management Policy

<https://portal.marktwain.net/network-management-policy/>

Privacy Policy

<https://portal.marktwain.net/privacy-policy/>

Customer Support

Phone: (660) 423 - 6822
Website: <https://portal.marktwain.net/contact-us/>

Learn more about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[Fcc.gov/consumer](https://www.fcc.gov/consumer)

Unique Plan Identifier: F0002531879MTRESIE00000000

