

Mark Twain Communications Online Payment Instructions

1. Go to our homepage at www.marktwain.net
2. Click on the banner in the upper right corner that says “click here for online bill pay”.



3. On the next page, click on the drop down menu and choose your telephone exchange or if you are a Wireless internet subscriber only, you will select Fast Track Wireless Internet.



4. On the next page, click continue.



Welcome to the automated bill payment system, secured and operated by PayDQ for the Mark Twain Rural Telephone Company. You may view and pay your bill using an electronic check, VISA, MasterCard, or Discover.

The information you submit on this site is secure and will be kept confidential. All communications between you and PayDQ are encrypted using Secure Sockets technology and strong security procedures are maintained and monitored in our processing center. We safeguard any personal information you may supply and do not share it.

[Continue to Online Bill Pay](#)

5. On the next page, click on the link that says “register now”.

MARK TWAIN **Mark Twain Communications Company**

Exit

Existing User

UserName \ Account Number

Password:

Login

Forgot Password

New User

Registration is free and easy!

Registering gives you access to a lot of great online tools including payments and payment history among others.

Register Now

6. **For Wireless & Customers in Labelle, Lewistown, or Ewing.** On the next page, it will ask for your account number and your security code. Your account number is 000000 _____ and your security code is 346 _____ (the last four digits of the primary phone number on the account)
- For Telephone Exchange subscribers.** On the next page, it will ask for your account number and your security code. Your account number is 00000(0) _____ [it will be 10 digits total and your security code is 146 _____ (the last four digits of the primary phone number on the account)]

You must also click the box to agree to the terms of use.

MARK TWAIN **Mark Twain Communications Company**

Registration

Exit

All the fields are required for site registration. No punctuation allowed.

Service Account (Include leading zeros if present.)

Security Code


Terms and Conditions

I have read and agree to the Online Payment Center terms of use and privacy policy.

« Back to Login

Continue »

7. On the next page, you will verify your account information. The account number, full name, address, city and zip are auto-generated, and cannot be changed. If you need to change any of this information, please contact the business office. You will need to fill in your email address, user name, password and security question to proceed.

 Registra

Exit

All fields are required for site registration.

User Name requirements
Must be between 6 and 16 characters in length and contain only letters and digits. No spaces or special characters.

Password requirements
Must be between 6 and 30 characters in length, must contain letters and numbers and can contain special characters @ # \$ % ^ & + = only.

Service Account

Full Name

Address

City

State

Zip Code

E-mail Address

Confirm E-mail Address

User Name

Password

Confirm Password

Security Question

Answer

8. When you successfully complete the required fields, you will be sent back to a login page.



Exit

Your registration is complete.

You can return to the login page to access the site with your user name and password.

Your online security is important to us. That is why we are committed to safeguarding your personal information online to keep it secure and confidential.

When you sign in to the Online Payment Center home page, your User Name and Password are sent over the Internet from your computer to ours using Secure Socket Layer (SSL) technology. SSL encrypts your personal information before it leaves your computer, ensuring that no one else can read it.

Once you have signed in you can check that your payment session is secure in two ways:


- Look for the small pad lock icon usually located in the upper right corner of your Web browser window. A closed, or locked, pad lock indicates a secure connection.
- Look for the letters "https://" at the beginning of the Web site address or URL in your Web browser. The "s" means secure.

[Return to Login](#)

9. Click "return to login" and you will then be required to log on with your new user name and password.

Exit

Existing User	New User
<p>UserName \ Account Number</p> <input type="text"/>	<p>Registration is free and easy!</p>
<p>Password:</p> <input type="text"/>	<p>Registering gives you access to a lot of great online tools including payments and payment history among others.</p>
<p>Login</p> <p>Forgot Password</p>	<p>Register Now</p>




10. When you have logged on with your username and password, you will then arrive at your account summary page.

Account Summary	Make a Payment	Recurring Payments	Payment Methods	Security	Manage Accounts
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Personal Information	
Name	[REDACTED]
Address	[REDACTED]
Email	[REDACTED]
	Edit Email Address

Account Information	
Service Account	[REDACTED]
Bill Date	02/01/2019
Due Date	UPON RECEIPT
Statement Balance	[REDACTED]
Current Balance	[REDACTED]
	Make a Payment

Statement Information	
Bills	
02/01/2019	View
Bill Inserts	
014601DI022019X3.pdf	View
Get Acrobat Reader 	

Recurring Payments Information	
Status	OFF
	Setup Recurring Payments

Scheduled Payments and Recent Payment Activity				
Important! <i>The payment activity does not include mailed-in payments or payments dropped off at your local office.</i>				
Date	Confirmation	Amount	Type	
You have no scheduled or recent payment activity.				

- From here you can click on the appropriate link to make a one-time payment, set up recurring payments, add, remove or change your payment account information.
- If you have any questions, please contact us at (660) 423-5211.