



## Business Application for Fixed Wireless Internet Services

Name \_\_\_\_\_

Date \_\_\_\_\_

Billing Address \_\_\_\_\_

Primary # \_\_\_\_\_

Physical Address \_\_\_\_\_

Alternate Contact # \_\_\_\_\_

Alternate Contact Name \_\_\_\_\_

County \_\_\_\_\_

Social Security # \_\_\_\_\_

Do you rent or own the service location?  Rent  Own If rent, please attach a landlord permission form.

### Speeds Up To Dynamic or Static IP

<u>Down</u>	<u>Up</u>
5M	1.0M
10M	2.0M
15M	3.0M
25M	5.0M

### Monthly Rate

<input type="checkbox"/> \$99.95	Includes CPE
<input type="checkbox"/> \$109.95	Includes CPE
<input type="checkbox"/> \$119.95	Includes CPE
<input type="checkbox"/> \$129.95	Includes CPE

### Standard Installation

No Contract  
 \$250.00

1 Year Contract  
 \$150.00

2 Year Contract  
 \$100.00

Standard Installation - Includes up to 75 ft. of cable, installation and alignment of CPE, and configuration of Mark Twain provided wireless router. Mark Twain will also assist the customer with connecting devices to the router while onsite. Access to Mark Twain provided equipment is not granted to the subscriber. If changes or modifications are required then the subscriber must contact Mark Twain for assistance.

### Static IP Address - Included

Service Order Charge - \$10.00 (applies to any account changes)

**Agreement** - By applying for services from Mark Twain Communications Company, you acknowledge you have read and agree to be bound by all acceptable use policies and terms & conditions of service. All policies may be amended as posted on our web site. I agree that I will be responsible for any and all damages or loss to the equipment and that equipment will be returned immediately upon termination of this service or at any time upon the request of Mark Twain Communications Company. I authorize Mark Twain Communications Company to investigate my credit in accordance with applicable law. I agree that Mark Twain Communications Company shall not be liable for any loss, damage or expense of any kind. I agree all above speeds are **Up To Speeds** and may be slower due to customer location or network congestion during peak hours. Understand that service request will be filled within 24 business hours. Request not filled within 24 business hours will result in the subscriber being credited for downtime. (Office Hours are Mon - Fri 8:00 am - 4:45 pm)

**Service Commitment** – Applicants understand that when applying for Broadband Service through Mark Twain they are bound to a service commitment at the installed location. After the term has expired the subscriber will no longer be under any commitment. Should a subscriber need to move the service or disconnect before the term has matured a \$100.00 - \$150.00 or remainder of contract fee will apply “whichever is less”. In the event a subscriber chooses to disconnect service then all Mark Twain equipment must be returned immediately. Non-Returned equipment will result in a \$550.00 charge.

**Customer agrees to maintain service for a period listed above.**

Authorized Signature \_\_\_\_\_ Date \_\_\_\_\_

**NOTE: Company reserves right to request a deposit and to add 35% collection fees to all past due accounts.**

**More Information on the other side**

Mark Twain Communications Company

P.O. Box 128, 48054 State Hwy 6 Hurdland, MO 63547 Phone: (660) 423-6822 Fax: (660) 423-5496

**What e-mail address should we use to contact you for important information about your account, planned outages, etc? We will not use this address for advertising or share with others.**

\_\_\_\_\_@\_\_\_\_\_

Two e-mail accounts are free.

**First e-mail account: Required**

***e-mail Validation Information***

Please Specify a **USERNAME:** (2-13 letters and/or numbers, please print clearly). Your user name will be the letters preceding the @ sign in your e-mail address.

@marktwain.net

Please Specify a **PASSWORD:** (6-13 letters and/or numbers, please print clearly).

Secondary Security Check: \_\_\_\_\_ (For example: mother's maiden name)  
The first two (2) e-mails accounts are free.

**Second e-mail account: Optional**

Please Specify a **USERNAME:** (2-13 letters and/or numbers, please print clearly). Your user name will be the letters preceding the @ sign in your e-mail address.

@marktwain.net

Please Specify a **PASSWORD:** (6-13 letters and/or numbers, please print clearly).

Secondary Security Check: \_\_\_\_\_ (For example: mother's maiden name)  
The first two (2) e-mails accounts are free.

**Additional e-mail / Validation Information / \$1.50 per month per Account**

Please Specify a **USERNAME:** (2-13 letters and/or numbers, please print clearly). Your user name will be the letters preceding the @ sign in your e-mail address.

@marktwain.net

Please Specify a **PASSWORD:** (6-13 letters and/or numbers, please print clearly).

Secondary Security Check: \_\_\_\_\_ (For example: mother's maiden name)