



MARK TWAIN

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Mark Twain's 60th Annual Meeting Report

Mark Twain Rural Telephone Company's 60th Annual Meeting was held on April 2nd at the Knox County R1 High School with over 275 people in attendance.

Reports presented to the Members by

President Joe Delaney and General Manager Jim Lyon indicated that the year 2013 was another successful year financially. During 2013, the cooperative paid out over \$181,000 to its' Members in capital credits.

At the end of 2013, we provided basic telecommunication services in 17 exchanges to 3,955 lines. We continue to establish ourselves as the dominant provider of data and Internet access services in Northeast Missouri. We also continue to expand our ability to provide high speed Internet services using both existing telephone cables to provide DSL services and by using wireless services where cables do not exist. At year end we were providing DSL services to 2,307 subscribers.

Mark Twain now transmits wireless services from 34 locations and provide service to or around the following communities: Edina, Kirksville, West Quincy, Queen City, Taylor, Greentop, Palmyra, Glenwood, Shelbyville, Lancaster, Shelbina, Downing, Clarence, Gor-

in, Millard, Elmer, La Plata, Monticello, Lewis-town, Lentner, La Grange, La Belle and Ewing. At the end of 2013, we had 1,299 wireless customers. This is an increase of 4% over year end 2012.

Mark Twain continues to invest in assets and technology to ensure that we can meet the needs of our subscribers, both now and in the future. In 2013, we continued to deploy fiber optics and associated electronics further into our network. Construction was completed on the burying of over 12 miles of fiber, primarily in the Hurdland and Brashear exchanges.

Employees receiving service awards were: Ruth Ann Parsons-25 years, Jason Cook and Kim Gibbons-15 years, Tom Bailey-10 years, and Denise Dames and Tommy Lewellen-5 years.

Incumbent directors Joe Moyer of Hurdland, Jim Pinson of Novelty, David Jones of Leonard and Virgil Blaise of Bethel were re-elected to the Board of Directors.

The entertainment was a Gadget Show, presented by Randy Trost. Over \$3,000 in prizes were given away after the meeting. Four subscribers each won a 39-inch HDTV, including Deidre Overstreet of Baring, Johnny Vincent of Greentop, Lloyd Goodwin of Novelty and Wanda Peterson of Knox City.

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The winners of the proxy prizes were: Ronald Homer of Greentop won a GPS Navigation System and Eli K Otto of Leonard won a digital camera. The following members were winners of a \$20.00 credit on their May 2014 telephone bill:

Harry Scifres of Steffenville, James & Jean Leasman of Newark, Jeff Otto of Novelty, Minor L Tuck of Baring, Randy Crabill of Philadelphia, Douglas & Marilyn Simmons of Knox City, G L Brunk of Brashear, Richard O. and Jane Morris of Williamstown, Marlys Anderson of Bethel, Gary W. Tournear of Durham, Edwin M Hoover of Hurdland and Dorothy F. Johnson of Wyconda.

Mark your calendars for next year's meeting, April 1, 2015!



Memorial Day Closing

Our office will be closed on Monday, May 26th in observance of Memorial Day. We hope that you all have a safe and happy holiday!



Support for Windows XP ended April 8, 2014

Microsoft officially ended all security updates and technical support for Windows XP on April 8, 2014. Microsoft has also discontinued their support and updates for Microsoft Security Essentials for Windows XP. It is very important that customers migrate to a current supported operating system such as Windows 8.1. Customers moving to a modern operating system will benefit from receiving regular security updates to protect their computer from harmful viruses, spyware and malicious attacks. Another option would be to purchase a new computer. If your current computer has not been updated, it is time to consider shopping for a new one. Be sure to contact Mark Twain's PC Repair service to obtain a quote on a new computer. We have prices to fit almost any budget and can build new desktop computers to meet your needs. If you are having computer problems, bring your computer to our office to have our professional technicians diagnose and fix the issues.



Winner of the 2014 Washington D.C. Youth Tour

Congratulations to the winner of a trip to Washington, D.C. sponsored by the Foundation for Rural Service and Mark Twain Rural Telephone Company. This year's winner is Garrett Clark.

Garrett is the son of Heath and Amber Clark and they reside in Leonard, MO. Garrett is a student at North Shelby High School.

The tour is Saturday, May 31st through Wednesday, June 4th, 2014. Garrett will gain a first-hand look at the telecommunications industry and government process while spending four days visiting famous historical sites including the Washington Monument, Lincoln and Jefferson Memorials, the Smithsonian Museums, the National Cathedral, the U.S. Capitol, Arlington National Cemetery, The Korean, Vietnam and World War II Memorials and Mount Vernon.