



MARK TWAIN

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FCC Mandated Rate Increase Effective December 1, 2014

Effective December 1, 2014, Mark Twain Rural Telephone Company basic rates will increase from \$14.00 to \$16.00 per month for residential service and from \$15.25 to \$17.25 for business service.

In 2012, we informed you that the FCC's Order would put substantial reporting requirements on our company. These requirements cost us money not only in our own employee's time, but in money spent for attorneys and consultants to make sure that we comply with all of the complex requirements contained in the FCC's Order. The FCC's order did require Mark Twain to once again raise your local rates to the required level.

Mark Twain is a member of state and national industry organizations which have been actively lobbying for rural telecommunication providers. The employees and board members have been in contact with state and national government officials to remind them of the challenges in providing service in rural Missouri. Mark Twain will be providing more information in upcoming newsletters about how the FCC decision making will challenge rural America and Mark Twain Rural Telephone Company.

If these changes concern you, we encourage you to contact your Congressman or Senators and ask them for help. Tell them to support an effective Universal Service Fund and to stop the FCC from taking action that increases the rates for broadband and telephone services to rural America.

Congressman Sam Graves <http://graves.house.gov/>
Washington, DC Office - 202-225-7041
Missouri Offices - 573-221-3400

Senator Claire McCaskill <http://mccaskill.senate.gov>
Washington, DC Office - 202-224-6154
Columbia, MO Office - 573-442-7130

Senator Roy Blunt <http://blunt.senate.gov/public>
Washington, DC Office - 202-224-5721
Columbia, MO Office - 573-442-8151



We appreciate your business and thank you for your continued support of Mark Twain Rural Telephone Company!

The Mark Twain Website—Your Information Source

The Mark Twain website contains information about our products and services, but did you know that other important information can also be found?

- Webmail: Access your marktwin.net email quickly and easily with the MT Webmail portal. Re-view your junk email, whitelist or blacklist senders and adjust your filter settings.
- On-Line Bill Pay: Login to your account to pay your bill, view current and past statements and even go paperless.
- Localsolution.com: Search for businesses and contact information.
- Check the weather forecast, tv listings and movie showtimes, all at the click of your mouse.

Need More Speed on the Internet?

Have you been noticing that your Internet service is not as fast as you would like? Contact Mark Twain to upgrade to a faster plan! If you are currently on the 1.5M plan, upgrading to the 3.0M will only cost \$10.00 more per month and will double your current speed. If you are currently on the 3.0M plan, upgrading to the 6.0M plan will only cost \$10.00 more per month, also doubling your current speed. If you are using streaming services like Netflix or Hulu or if your household is using multiple devices like laptops, tablets and smartphone, increasing your speed will improve your Internet experience.



Mark Twain offers PC repair, networking, video surveillance and alarm systems for your home and business.

Call us at 1-877-682-2835!



Daylight Savings Ends Sunday, November 2nd!



Veteran's Day & Thanksgiving Day Closing

Our office will be closed Tuesday, November 11th, in observance of Veteran's Day and November 27th for Thanksgiving Day. We hope that you all have a safe and happy holiday season.