

Mark Twain Rural Telephone
Company

Mark Twain Communications
Company

June 2014

Mark Twain News

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MARK TWAIN

Restructuring FastTrack Internet Rates & Speeds

Inside This Issue:

Restructuring FastTrack
Internet Rates & Speeds

Lifeline/Disabled Program

National Do Not Call Registry

Independence Day Closing

Effective June 1, 2014, the speeds and rates for the FastTrack DSL will be changing. We previously had 13 different plans available to our customers, ranging from \$28.70 to \$124.95. Customers will notice a change in their rate and speed, depending on their old plan. Some customers will see a slight increase in their rate, while others will see a reduction up to \$55.00 per month, depending on their old rate plan.

When we began offering high-speed Internet in 2001, we offered a plan with a speed of 256k/128k for \$51.95 per month. Today, we now offer speeds from 1.5M/512k to 7.0M/1.5M. Our new basic plan of 1.5M/512k is twice as fast as the previous basic plan offered of 768k/256k. The higher FastTrack DSL plans are actually less expensive than they were previously. Our FastTrack DSL is unlimited. In other words we do not have data caps like other Internet service providers. You can download your favorite movies and videos without having to worry about reaching your data limits and being charged for additional usage.

If you have been considering upgrading your FastTrack Internet speed, now is the perfect time to do so. We will waive the service order charge during the month of June for all speed upgrades.

Our new rate structure is as follows:

Speeds Up To		1 Yr Term*
<u>Down</u>	<u>Up</u>	<u>Monthly Rate</u>
1.5M	512k	\$ 34.95
3.0M	768k	\$ 44.95
6.0M	1.0M	\$ 54.95
7.0M	1.5M	\$124.95

*Service availability depends on location. Some restrictions apply. Internet speeds may vary depending on your location, equipment and network traffic and are not guaranteed. At least one Mark Twain phone line is required for FastTrack DSL service.

We also offer PC Repair Service. You can bring your computer in to our business office and we will have our professional technicians diagnose and fix the issue(s). If you are in the market for a new computer or wireless router, we can help you with that, too.

We Are Your Community Based Telecom Provider

Affordable Telephone Service

Lifeline or Disabled Program Discounts on your monthly phone bill.

Are you having difficulty paying your telephone bill? Do you know of someone who cannot afford to have a telephone? If so, you and/or someone you know may be eligible for a discount through The Missouri Universal Service Fund, which is a state program divided into two sections—lifeline and disabled. The discount varies between \$3.50 and \$12.75, depending on your method of qualification.

If you or a dependent residing in your household are receiving benefits from one or more of the programs listed below, please contact Mark Twain's office at 660-423-5211 or go to our homepage at www.marktwain.net to complete and submit the information required for the discounts to be applied to your account.

Lifeline Program

- MO HealthNet (f/k/a Medicaid)
- Supplemental Nutrition Assistance (Food Stamps)
- Supplemental Security Income (SSI)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (Section 8)
- National School Free Lunch Program
- Temporary Assistance for Needy Families (TANF)
- 135% of the Federal Poverty Level

Disabled Program

- Veteran Administration Disability Benefits
- State Blind Pension
- State Aid to Blind Persons
- State Supplemental Disability Assistance
- Federal Social Security Disability
- Federal Supplemental Security Income

Independence Day Closing

Our office will be closed on Friday, July 4th in observance of Independence Day. We hope that you all have a safe and happy holiday!

Do-Not-Call Notification

A national Do-Not Call Registry exists to address unwelcome telemarketing calls. The registry applies to all telemarketers, with the exception of businesses with whom you have an existing relationship and certain nonprofit and political organizations. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

Consumers may register their residential and wireless telephone numbers on the national Do-Not-Call Registry at no cost, either by telephone or via the Internet. To register by telephone, call 888-382-1222. You must call from the telephone number you wish to register. You may also register, or obtain additional information, at www.donotcall.gov. Inclusion of your telephone number on the national Do-Not-Call Registry will be effective 31 days following your registrations. Your number will remain on the registry permanently, but can be removed from the list at any time.



NATIONAL
DO NOT CALL
REGISTRY